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**WALKING TOURS:** All sales for the guided walking tour are final and include given transport or admission fee costs. Tours are all subject to weather and technical conditions and may be postponed, delayed or cancelled due to the given or other reasons (vis major) and in that case the full complete service can be supplied the price charged will be refunded in its full value in CZK currency. Lost tickets cannot be replaced or refunded. Latecomers may be able to join the tour in progress, but it is not assured, and absolutely no refunds or make goods will be given. This ticket does not include admission to any of the other sites and attractions on the tour than ones which are specified in the inclusions of each tour. Some sites and attractions charge incremental admission fees if you want to enter. This ticket is a license which can be revoked at any time for any reason. Holder assumes all risk and danger of personal injury and all other hazards arising from or related in any way to the event for which this ticket is issued whether occurring prior to, during or after the event and agrees that the Prague Special Tours s.r.o. walking tours company and the on-site ticketing venue are not liable under any conditions. Prague Special Tours s.r.o. walking tours company is not liable in any way for event and tour cancellations due to Acts of God or otherwise with events out of our control. Event data, tour route, sites and attractions, times and size of tours are subject to change without notice. In the event that any one or more of the provisions or parts of a provision contained in these Terms & Conditions shall for any reason be held to be invalid, illegal or unenforceable in any respect in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other provision or part of a provision of this Agreement or the validity or enforceability of such provision or portion thereof in any other jurisdiction. The recording of any part of the guided tour, including, but not limited to, the narrative, stories, depictions and the like, by any means whatsoever, is strictly prohibited without the advance written permission of an authorized representative of Prague Special Tours s.r.o.. Photographs and/or videotape and/or recordings taken during the tour on behalf of Prague Special Tours s.r.o. walking tours company may include your image, likeness and/or voice. You agree that Prague Special Tours s.r.o. may use such photographs and/or videotape and/or recordings for any purpose, promotional or otherwise, without compensation to you. The Purchased tickets can be refunded only due to health, technical, weather, legal or other given reasons not influenced by the customer in the value of 50% up to the day of Product validity date. Otherwise the purchased value of the tour is not refundable in cash or other monetary value but can be changed though for other products or services in the given amount and its full value.

**PRIVACY:** We do work with third parties on various matters, including, but not limited to, developing our tour(s) and historical interpretation, developing and hosting our Web site(s) and other technologically assisted applications, selling tickets, selling tour packages, processing payments and conducting transactions. We may communicate with you to solicit feedback, to offer you special promotional offers, to help us better develop our tour(s), etc. Please note that all users purchasing tickets to the guided walking tours are subject to those specific terms and conditions as noted herein, as well as the privacy policies of our third party vendors and partners. We do not share your personal information with any other third party site for any third party marketing purposes. Unless otherwise noted herein, Prague Special Tours s.r.o. walking tours company Web site and its related site(s), including its content and information contained herein, are presented on an "as is" and "as available" basis. We make no representations or warranties of any kind whether express or implied in connection with the content and information on the Web site(s) including, but not limited to, warranties as to content and information being timely, accurate and/or available, merchantability, non-infringement of intellectual property or fitness for a particular purpose, to the extent to which such representations and warranties may lawfully be excluded. Use of this site and the information and content contained herein is at the user's sole risk. **SAFETY:**

The booking is accepted on the understanding that You realise and accept the dangers, risks and hazards inherent in any tour activity and hereby You declare and confirm that You are familiar with physical and mental demands of the action relating to the tour of the underground space of Prague mediated by Prague Special Tours s.r.o., and especially with the fact that this tour may partially take place in confined spaces, with limited lighting due to technical and architectural options or with difficult access on the staircases. You declare that You have not concealed any facts concerning health and mental condition from the organizers of this tour and that You are also not aware of any other restrictions that could disrupt the progress of the tour. Prague Special Tours s.r.o., its owners or employees shall not be liable for any delay or default in the tour caused by conditions beyond its control including, but not limited to, bad weather and/ or any local road works/ repairs en-route, damage or injury of any kind to any participant, behavior of the tour participants contrary to the basic safety rules or their infringement. Every participant assumes full responsibility for their own safety and conduct at all times and must ensure that their behaviour in no way puts at risk the welfare of themselves or that of any other person, including wearing appropriate clothing and footwear. All participants agree to obey the instructions of the guide. **CHILDREN:** Children under age of 11 years may attend any tour for free if accompanied by a parent or legal attendee. **VOUCHER:** You acknowledge that it is important to print the tour-voucher.